



# Scalefusion Helps ItjustworX Create Single App Mode on Mobile Devices at Customer Site



## About the Company

ItjustworX(Pty) Ltd is a renowned software solutions and services company based in South Africa. It was established in 2015 with a vision to align the IT priorities with their client's business. ItjustworX offers its clients customized solutions or support to enhance their business processes with technology. The company develops software that is deployed on mobile devices at the customer site. By focusing on Information Security and training, ItjustworX(Pty) Ltd assists with the evaluation of business processes, environment studies, training needs, and assessment. The company provides a full service to mitigate Information Technology compliance to legislation like POPIA.

## Business Goals

As an IT company, ItjustworX's goal was mainly focused on establishing itself in the security and residential estate sectors. With its background rooted in security and asset management solutions, the company wanted to build knowledge and grow it dynamically in the areas of Information Security, Cyber Security, Business Process assessments, and eLearning. Alongside, ItjustworX wanted to develop top-notch applications that can be seamlessly deployed and maintained in various areas and cities.

Their only two concerns were:

- The issues that came with deploying new software and updates
- And how its training, usage, and updates presented several logistical challenges

## Challenges

ItjustworX's ultimate goal was to make sure that all its devices and the information held in them remain managed and secure. For this, the company had to ensure that any device extended to the customer sites be solely used to run the company's software. They wanted to rule out any chances of device misuse for personal purposes or downloading other apps which may consume more battery and mobile data. Consequently, ItjustworX wanted to lock the devices for all the other purposes except their application.

### Industry

IT & Software

### Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Mobile Application Management
- Block Hardware Buttons
- Location Tracking and Geofencing
- Scalefusion Reports

### Key Benefits

- Centralized device monitoring and management
- Reduced IT support costs
- Increased data and device security and user accountability
- Controlling data and battery usage
- Reduced device downtime with remote support

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

## Solution

To overcome its challenges, ItjustworX opted for Scalefusion, an easy-to-use kiosk lockdown software solution with a short learning curve that could lock mobile devices in single app mode and help the IT team manage all devices remotely at customer sites.

With the help of Scalefusion's kiosk lockdown mode, ItjustworX could lock all the devices ensuring they ran only the company's software. Given the host of features that Scalefusion offers, the company could also take advantage of location tracking and apply geofencing on mobile devices for all the devices operating on remote sites who worked on remote sites. This way the IT team will know any device's current location in real-time. If any employee enters a no-go area, then the Geofencing feature can immediately alert the IT staff about it.

The IT admin at ItjustworX could now push any important software update to their on-field team remotely using Scalefusion's Mobile Application Management functionality. Since security is of utmost importance to ItjustworX, Scalefusion MDM offers built-in security features that ensure there is no scope of data leak from any device. Therefore, any threat to the device's security could be quickly identified. Scalefusion also restricts hardware keys in case the IT staff wants to make sure the remote staff does not unknowingly press any buttons on the device that can cause problems or inconvenience. Lastly, Scalefusion could generate data usage reports which helped the IT team monitor data usage of the device and the data cost that may be incurred.

## Key Results

Working with Scalefusion has helped ItjustworX in the following ways:

1. Locking down smartphones to single app Kiosk mode
2. Access to real-time location and applied Geofence on mobile devices
3. Pushing software updates remotely with Mobile Application Management
4. Access to unique security settings alongside location and data usage reports
5. Restricting hardware keys

## Testimonial

“Scalefusion provided us with a seamless method to manage devices deployed at my customer sites. Once our software platforms are ready, we intend to make Scalefusion the standard for all devices needed by customers and definitely continue with Scalefusion year on year.”

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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