Scalefusion helped LiveMine- an Australian data management software specifically built for the mining industry to increase operational efficiency and data security

About the Company

LiveMine is a powerful and well-designed tablet-based data management software leading the way in the next generation of mining solutions. They focus on daily data capture and reporting software that has been designed to efficiently solve data-driven issues. LiveMine was founded by Bud O'Shannessy, a former Project Manager and jumbo operator and Brendan Parker, a WASM-educated mining engineer who is also the CEO of Advanced Mining Production Systems. LiveMine seamlessly integrates with existing operations to eliminate inaccurate reporting and wasted time. Their innovative software can be used online or offline. LiveMine allows teams to put down the pen and paper and pick up the most efficient data management system available. LiveMine operates for over 18 mine sites in 3 countries.

Business Goals

Since the company offers tablet-based data management software, they wanted a robust MDM to be integrated and offered as a part of their solution offering for better management and security of Android devices used by their clients. They also wanted to equip their clients with such an offering that should be capable enough to track on-site mine workers for productivity and efficiently solve data-driven issues in real time. Their ultimate business objective was to transform and improve the mine site's productivity and operations.

Challenges

LiveMine was looking for a solution to recommend to their clients for better Android device management. LiveMine is a mobile solution specifically designed for the mining industry, and hence, real-time performance tracking and data capture were crucial. In absence of a robust MDM, their clients were facing issues related to productivity, data and time management. Location Tracking and remote troubleshooting were adding to their concerns. Hours of paperwork and inaccurate data were acting as major hurdles in the company's way to achieving its goals.

Industry

IT and Software

Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Location Tracking
- Content Management
- Remote Cast and Control
- Reports and Device Analytics
- Application Management
- Custom Branding

Key Benefits

- Increased operational efficiency with tablets locked down as kiosks
- Bundling custom offerings to clients that don't have an MDM in place
- Simplified, no-cost bulk onboarding of devices
- Ability to push enterprise apps via Private App Store Space

Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

Solution

LiveMine chose Scalefusion MDM to enhance its solution offering owing to its benefits like simple user interface, unified dashboard, and pricing. With the kiosk lockdown feature, LiveMine was able to lock the devices as single-app or multi-app kiosks, which helped in improving the overall productivity of the on-site mine workers. All the technical issues were taken care of by Scalefusion's remote troubleshooting feature and device downtime was drastically reduced. Employees could confidently go paperless as Scalfusion provides private App Store Space and Custom Storage for Enterprise Store. IT admins could easily have a bird's eye view of their mobile devices with the help of reports and DeepDive analytics. Scalefusion offers a free of cost over air setup which gives it an extra edge.

Scalefusion's simple user interface was incremental in making the device management as effortless as possible. The support team was available to answer any questions along the way and the competitive pricing of Scalefusion made it the obvious choice as the preferred MDM for LiveMine.

Key Results

Working with Scalefusion has brought out the following proven results for LiveMine:

- Increased operational efficiency and mine site productivity
- Increased device and data security
- Reduced device downtime

Testimonial

"The service provided by Scalefusion so far has been excellent!" - Suren Selvarajah, Software Development Manager

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

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