



# Scalefusion Helped A US-Based Wholesale Distributor Efficiently Manage Its iOS Devices Across 25 Locations



## About the Company

Headquartered in Birmingham, Alabama, Wittichen Supply Company is one of the leading wholesale distributors of HVAC/R equipment, parts and supplies and customer service across 25 locations in the Southeastern United States. Wittichen maintains long-standing relationships with leading vendors and distributes products from over 650 manufacturers of quality HVAC/R equipment, parts, accessories and components. With over 100 years of experience, Wittichen continues to provide its customers with best-in-class service including fully stocked branches, competitive pricing, and after-hours service for emergencies.

## Business Goals

Wittichen Supply Company was looking forward to launching its Warehouse Management System (WMS) solution as quickly and efficiently as possible. They were seeking a powerful MDM solution that could cut down their manual efforts to manage their iPod Touch devices and accelerate processes involved in device setup and deployment.

## Challenges

As a part of their WMS (Warehouse Management System) initiative, Wittichen wanted to quickly secure, deploy, and manage their iPod Touch devices for use in 25 remote locations. The prime boulder that Wittichen was experiencing was excessive man-hours required in order to provision, secure and manage their devices, as well as to provision their devices with an in-house app that helps in bin location maintenance and inventory cycle counting.

### Industry

Distribution

### Platform

iOS

### Solutions & Features

- Content Management
- Kiosk Lockdown
- Application Management
- Zero-touch device enrollment

### Key Benefits

- Remote management of barcode scanning devices
- Fast deployment of Apple iPod touch devices to the field
- Increased operational efficiency
- Increased device and data security
- Heightened employee productivity

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

## Solution

Wittichen's search ended when they found Scalefusion MDM which turned out to be the perfect fit for the deployment and security of their iPod Touch devices. They could successfully lock their iPod Touch devices into their in-house barcode scanning app for efficient bin location maintenance and inventory cycle counting across 25 remote locations using the Scalefusion MDM. Scalefusion's ease of setup and simple interface ensured the device management experience was effortless.

Wittichen experienced hassle-free device onboarding and quick configurations which enabled them to lower the number of support calls related to misconfigured devices and cut down on manual efforts considerably. With Scalefusion, Scalefusion MDM enabled Wittichen to get their WMS functional faster which resulted in an earlier than expected return on operational efficiency.

## Key Results

Working with Scalefusion has brought out the following proven results for the company:

- Increased operational efficiency and heightened employee productivity.
- Simplified deployment of 50 iPod touch devices across 25 remote locations.
- Increased device and data security
- Faster return on investment than expected

## Testimonial

“We wanted to expedite the process of deploying and managing our bar code scanning devices across our 25 warehouse locations to streamline our warehouse management system. On managing our devices with Scalefusion MDM we saw significant improvements in our overall efficiency right away.”

- Gary J. Gerson, Director of IT, Wittichen Supply Company

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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